



## Telkom Product Terms and Conditions

### Terms and Conditions for Telkom *TikTok Data Bundles*

1. Telkom Standard Terms and Conditions apply (full details may be accessed at [www.telkom.co.za](http://www.telkom.co.za)).
2. Telkom TikTok data bundles will be available from 23 May 2023 to all Telkom Mobile customers: including Prepaid, Hybrid and Postpaid subscribers. The bundles shall be available to new and existing customers.
3. Telkom TikTok data bundles shall be accessible on Telkom Mobile network and while roaming on our national roaming partner's network.
4. Telkom TikTok data bundles shall be available for purchase in the following denominations: Daily bundles, Weekend bundles, Weekly bundles, and Monthly bundles.
5. TikTok Data Bundles shall be available as once-off purchases only. No recurring purchases shall be allowed.
6. TikTok bundles will be available for purchase via USSD, \*180#, Portal, Telkom App and other external sales channels.
7. Any unused data will not carry over. When the bundle expires at the specified validity period, the customer will forfeit all the unused data.
8. The customer will be able to check the balance of the remaining data allocation via USSD (\*188#).
9. The bundles data usage threshold notifications will be sent to customers when reaching the applicable thresholds. The final notification will be sent when the TikTok bundle data has been depleted.
10. Current order-of-consumption rules will apply. Free Resources are used up first, e.g., promotional bundles and thereafter paid for resources. Current business rules shall be followed with regards to out-of-bundle (OOB) data consumption and billing.

11. Telkom will not incur any liability whatsoever for any loss or damage as a result of any use, authorized or unauthorized, resulting from virus attacks, security vulnerabilities or loss of information.
12. All prices include VAT.
13. Telkom will place any amended terms and conditions on Telkom's website at the following URL: <http://www.telkom.co.za>; after which it will be deemed incorporated into the Agreement and bind the Customer from the date that the amendment was listed on the abovementioned site.

E&OE.